



Bill Payment Notice 5/15/18

What we are doing:

- We are inactivating Bill Payment customers if they have not utilized the service within the last six (6) months.

Why we are doing it:

- While we provide Bill Payment service at little or no cost to you, KNB still has to pay service fees for any active Bill Payment customers. This includes customers that haven't used the Bill Payment services in six (6) months or more.

What you can do to get Bill Pay access back if you have been inactivated:

- You may contact the Bill Payment team via phone (*740-642-2191 OR 800-337-4562*) and request you be re-activated.